EDUCATION PARTNER FAQs FOR CERTIFICATION ONLINE LEARNING

What is DevOps Institute certification online learning?

A certification online learning course is a series of online learning videos based on DevOps Institute's courseware content. The following certification online learning titles are available:

- DevOps Foundation
- SRE Foundation
- SRE Practitioner
- DevSecOps Foundation
- DevSecOps Practitioner
- DevOps Engineering Foundation
- DevOps Leader

Can I see a preview of the course?

Yes, please go to https://devopsinstitute.thinkific.com/, and click on the course that you would like to preview to see a complimentary preview of the course introduction.

What is the cost to Education Partners?

Each certification online learning license per student is $195 USD.

Is there a volume discount available for bulk orders?

Yes, below is the volume discount structure for a bulk order:

20 – 49 licenses 5% discount
50 – 100 licenses 10% discount
101 – 250 licenses 15% discount
251 – 500 licenses 20% discount
501 – 1000 licenses 30% discount
>1000 licenses 35% discount

What is the suggested retail price for a certification online learning course license?

The MSRP for a certification online learning course license per student is $400 USD.

How do I purchase certification online learning courses for my learners?

Please contact DevOps Institute Customer Service at customerservice@devopsinstitute.com with the course title and number of licenses you would like to purchase. Please allow 24 business hours to process your order.

How will certification online learning licenses be provided?

DevOps Institute will provide you with a coupon code which can be given to your learners to use towards the redemption of a certification online learning course on the LMS platform. The coupon code may only be used for the number of licenses you have purchased. For this reason, the code should not be shared or distributed to others.

How long will the coupon code be good for?

The coupon code will be good for 90 days from the order date. Should you like to place a bulk order of licenses to be used for a longer period, please contact customerservice@devopsinstitute.com for assistance.

How long will learners have access to the certification online learning course?

Learners will have access for 90 days from the date of registration on the LMS platform.

Where can learners register for their certification online learning course and redeem their coupon code?

After receiving their coupon code from their Education Partner, Learners may go to https://devopsinstitute.thinkific.com/ to register for their course and can enter in their coupon code on the payment page to pay for the certification online learning course.

Can a course extension be provided for special circumstances?

Please contact customerservice@devopsinstitute.com for assistance. Additional fees may apply.

I have a learner that would like to cancel their order. Can you provide a refund for the license?

Refunds cannot be issued however, you can transfer the license to another learner.

Is the exam included with the certification online learning license?

The exam is not included with the certification online learning license. The exam may be purchased separately from the Logical Operations store as you would order courseware/exams.

Is courseware included with the certification online learning course?

Digital files of the ancillary course materials such as Exam Requirements, Sample Exam, Value Added Resources, and Glossary are available for download by the learner. Digital copies of the learner slides are not included.

Will the certification online learning course prepare learners for the exam?

Yes, the certification online learning course will prepare learners for the certification exam.