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cedric.ziel@instana.com	-	•	•	-	•	•	-	*	•	•	•	•	•	•	•	•	•	•	•	۸	•	•	•	•
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Who am I?

Cedric Ziel Senior Software Engineer **Instana, Inc.**

Twitter: @cedricziel

Department: **QA**







What is Instana? I

Application Performance Management

Instana shines in:

- cloud-native environments
- multi-cloud environments
- drop-in scenarios
 (let the robot do the work)



What is Instana? II

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What is Instana? III

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What is Instana? IV

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ΙΝSΤΛΝΛ

State of Runtime Environments



ΙΝSTΛΝΛ

How it looks like on paper



Photo by Jacques Bopp on Unsplash

ΙΝSΤΛΝΛ

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How it looks like in production





Complexity Is overhead

Complex Requirements

Matrix with inputs of:

- Containers / Bare Metal?
- Operating System?
- Scheduler?
- Cloud Provider?
- Programming Language?

Is it feasible to train specialists on each of the invariants?

ΙΝSTΛΝΛ

What path do we choose to solve the complexity problem?

Spec out requirements to make them turn-key?



Photo by Patrick Tomasso on Unsplash



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What path do we choose to solve the complexity problem?

Train engineers on each invariant of the matrix?





ΙΝSTΛΝΛ

What path do we choose to solve the complexity problem?

Have infrastructure/pieces ready at their [the engineers] disposal?







What path do we choose to solve the complexity problem?

Stand-By to assist and iterate together?



Photo by Matthew Waring on Unsplash



Key Findings

- complexity will only ever go up
- legacy will remain
- not even the brightest mind can cover every topic
- productivity will inevitably go down with growing unknowns

Engineering Enablement (EE)

Engineering Enablement I

QA can provide help at every step of the way

- Infrastructure
- technology insights
- product overview
- bottlenecks
- Verification

Goal: Reduce complexity



Engineering Enablement II

Engineers in the product teams can:

- use the resources QA provides
- use learnings that QA provides
- use QA capacity to stock up on workforce

ΙΝSTΛΝ

• use QA to provide product knowledge

Requirement: Generalist engineers

Better together!



Photo by Antonio Janeski on Unsplash

ΙΝSΤΛΝΛ

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THANK YOU!

Meet me in the Network Chat Lounge for questions



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