

DevOps vs SRE

Continuous Delivery Pipelines Bridging the Gap

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Agenda



- DevOps and/or/vs SRE?
- Action favors the bold or prepared?
- Eventually you must pull the trigger...

Ravi Lachhman

Evangelist @ravilach

Ravi Lachhman is an evangelist at Harness. Prior to Harness, Ravi was an evangelist at AppDynamics. Ravi has held various sales and engineering roles at Mesosphere, Red Hat, and IBM helping commercial and federal clients build the next generation of distributed systems. Ravi enjoys traveling the world with his stomach and is obsessed with Korean BBQ.



Enabling Efficiency and Resiliency







Conway's Law





Two Different Goals







Two Different Problem Sets







Comparisons, in a 6 Round Battle





Round I, tl;dr

SRE Resilience, Scaling, Uptime, Robustness



Development Pipelines



Round II, Does the App Cluster?





Round III, Can We Have Monitoring?





Round IV, Our Deployment Failed





Round V, Typical Metrics

SRE Error budgets, SLOs, SLIs



Deployment frequency, deployment failure rate









Eventually You Have to do Something







Dimensions of an App





How do you Deploy?

#!/bin/sh
#!/bin/bash
#!/usr/bin/env python3





Pipelines, in Good and in Incident



Deploying During an Incident

Deploying New Feature



Confidence is Always Needed





Being Prepared to Take Action







What is Normal?







Continuous Delivery Pipelines

Stage 1 Dev KBs Docker Work	STAGE Cocker Wc	STAGE 3	Frod K8s Docker V	🥑 🛛 🛈 FAILED 🛛 🕫 🖽 Rerun Pipeline
Application Services Environment Workflow Togs	Retail Application Order V2 Production Prod Retail Application V2	Artifacts Instances Deployed Infrastructure Triggered By	harness/todolist-sample (build# latest) 6 Order V2 prasun.banerjee@harness.io	S Failed, 9 Passed O FAILED G Rerun Workflow
Pre-Deployment Pre-Deployment Canary Phase 1 U Deploy Deploy Verify	Canary f Canary f Wrap Up Dep		Image: AppOynamics AppOynamics NewRelic Prometheus	Prometheus





The Linux Foundation - CDF

neutra construction of the second sec	Google	how many times does amazon deploy	x 👃 Q			
		All I News O Shopping I Videos I Images I More	Settings Tools			
LEAN		About 305,000,000 results (0.58 seconds)				
ENTERPRISE		After moving to its own cloud, Amazon engineers deploy code every 11.7 seconds, on average-reducing both the number and				
How High Performance Organizations		duration of outages at the same time. Netflix engineers deploy code thousands of times per day. Feb 4 2016				
Innovate at Scale						



THANK YOU!

Meet me in the Network Chat Lounge for questions

