Where are we aiming?

How are we doing?



What are we missing?







Friction

Waste

Steve:

- 21 years in Tech
- **IT Origins**
- Build/Release/Systems Engineering
- B2B SaaS CTO/VPE
- Agency, Startup, and Enterprise
- The Value Stream Guy





What's In It For Me?



WII-FM Toronto



Align stakeholders Empower remote teams Find and tackle bottlenecks Target investment Measure to improve



Plan









AUTOMATION TARGET

Revenue Start

Release

Step Time	Step Time	Step Time	Step Time
Start	Step	Step	Step
Wait Time		Wait	Time Wa





See the Forest, the Trees or Both







CI/CD Pipeline

Lead Time

Change Fail %

Mean Time To Recover

Deployment Frequency

















11 hours





Collaboratively, Remotely



Step 1: Surrounding Context

Value Stream Definition Steps performed to create and deliver customer value We can look at a high level or zoom into specific areas

Speaking of Systems Our current state is nobody's fault, we're here to start where we are and move forward.

The Heads Up

 The exercise could result in team members raising concerns or dissatisfaction - This isn't a judgement on you but their perspective

- We'd have bigger problems if the team didn't feel the could speak up! Without this work we'd continue to plan and act base



We want to know about what's happening now, not what's in progress or what should happen

Our focus is on what happens 80% of the time. There re many exceptions, but the process lies in the

We're here to get a diverse array of perspectives, I'll be iming to facilitate that representation

urrent state is the starting point, the goal is an ovative future state

Mapping Goals

ny exceptio on practice

Better innovation & decision- making	Learning from failure	
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Reliable automated tests	
Reliability	
Quality	

0-3 month

Quick Smoke Test





















20% Waste Eliminated Just via Current State Map



Current State

20% better by seeing Today

Ideal State What **could** it look like Someday?

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Future State

|

What **can** it look like 6-12 months out?



See + Share the Big Picture

Decide with Data

Invest Where it Matters





Clarity

+ Flow

- Waste









= Performance



Clarity, Capability, Confidence

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